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TO: All Medicaid Providers

FROM: Paul J. Leary, Administrator
Division of Medicaid

SUBJECT: Idaho Medicaid Health Home Program

Beginning January 1, 2013, Medicaid will offer the Idaho Medicaid Health Home Program for Medicaid participants who have chronic conditions. The Idaho Medicaid Health Home Program is a patient-centered medical home model of care that will focus on comprehensive care coordination and access to quality care that is directed by a team led by the patient's primary care provider.

The Idaho Medicaid Health Home Program will fit within the structure of the existing Healthy Connections program. In addition to referral and basic care coordination duties required of all Healthy Connections providers, health home providers will be responsible for providing extended hours of access to primary care, tracking patient care through a chronic disease registry, proactively following up on patient admissions to hospitals and nursing facilities, reporting data to Idaho Medicaid, and meeting the requirements for the National Committee for Quality Assurance (NCQA) recognition as a patient-centered medical home. Providers with specific questions about enrollment or diagnosis criteria should refer to the General Provider and Participant section of the [provider handbook](#).

To qualify for enrollment in a health home, a Medicaid participant must have one of the following:

- A chronic condition of serious persistent mental illness or serious emotional disturbance
- Diabetes and asthma
- Either diabetes or asthma and one of the following risk factors:
 - A body mass index greater than 25
 - Dyslipidemia
 - Tobacco use
 - Hypertension
 - A disease of the respiratory system
 - Coronary artery disease

This program provides relationship-based primary health care with an orientation toward the whole person. Health Home practices will integrate and coordinate all primary, acute, behavioral health, and long-term services and supports to treat the whole person and help them attain better health. For more specific information about the Idaho Medicaid Health Home Program, please visit our website at www.idahohealthhome.dhw.idaho.gov.

To support the higher level of service provided, Medicaid will pay the health home provider \$15.50 per participant for each month they are enrolled as a health home provider, in addition to fee-for-service reimbursement. This monthly payment will replace the Healthy Connections case management coordination payment for Health Homes participants and won't be paid in addition to the Healthy Connections payments. Fee-for-service billing and payments for Healthy Connections participants who do not qualify for the Idaho Medicaid Health Home Program will remain the same. Healthy Connections providers who are interested in enrolling as a health home provider should visit the website listed above or call (208) 364-1861 for more information.

Medicaid participants who are receiving services from a health home provider will be identified through online and telephonic eligibility information provided from www.idmedicaid.com or (866) 686-4272.

Idaho Health Homes and Service Coordination

Because the role of the health home provider team includes comprehensive care coordination, service coordination may not be provided in duplication of health home services. Health home teams and service coordination providers must work together to achieve an orderly transition of these services to the health home provider where that is appropriate. The participant may opt out of the health home and elect to continue to receive service coordination services from their current provider. Providers who have questions about these services can call (208) 364-1983.

Idaho Health Homes and Hospitals

Hospitals should establish policies and procedures for referring patients presenting in the emergency department with needs related to their chronic disease to health home providers. The health home providers will work with hospitals in their community to coordinate care for these individuals. Hospitals that need help finding a health home provider in their area can visit www.HealthyConnections.idaho.gov.

Thank you for participating in the Idaho Medicaid Program.

PJL/rs